

## Outreach Staff Report

### July 16 – September 30, 2018

#### Outreach Update

- ✓ **18 outreach presentations, events, and meetings:** Outreach and MSLC staff activity.
- ✓ **Outreach Highlights:** Presented to 25 people at the Bluegrass Reentry Council; Tabled at the Bluegrass Career Services resource fair, YMCA Back-to-School Rally in Winburn neighborhood, Festival Latino Health Fair, Dia de la Mujer Information Fair, and Federal Medical Center Information Fair, reaching over 300 people with information on immigration, workers, and healthcare rights
- ✓ **Enrollment clinics:** monthly at the Village Branch Library, twice-per-month at the New Life Day Center (partnership with Community Action).
- ✓ **Radio:** Miranda, McKenzie, and Beka have recorded 4 new KY Equal Justice Radio episodes in English and 2 new episodes in Spanish. New episodes cover human trafficking, including labor trafficking and sex trafficking, and retaliation. Beka scripted and helped record the sex trafficking episodes, and researched and scripted upcoming episodes on job scams and teen workers.
- ✓ **Social Media:** Beka created a new **Facebook** page for our semimonthly radio show @KEJCRadio. She will post episodes on workers' rights and healthcare that have aired on Lexington Community Radio and LCR's Spanish station, El Pulso Latino. Followers can request episode topics and submit questions.
- ✓ **Newsletter:** Beka gathered information, wrote articles, and made style edits to The Torch newsletter for MSLC.

#### Health Insurance Enrollment

- **Assisted 29 new individuals and families** since July 16, 2018, as well as previously established Benefind and HealthCare.gov cases.
  - Mostly Medicaid and KCHIP enrollments, 1 complete healthcare.gov enrollment
  - 8 applicants from the **New Life Day Center**, a day shelter for the homeless
  - 4 **immigrant applicants** from referrals from partners
  - 5 Federal Medical Center **inmates before their reentry (Beka)**
  - 3 applicants referred from **Probation & Parole**
  - 1 applicant from **Mental Health Court**

#### Wage Claim Clinics

- **4 claimants** attended a self-help clinic July-September
- Completed assistance with **2 demand letters** and **1 Kentucky Labor Cabinet complaint**

## Healthcare Advocacy: Miranda

- ❖ Collecting and submitting client feedback on Medicaid copays and covered benefits since changes July 1 related to Kentucky HEALTH. Interviewing clients about Kentucky HEALTH's potential impact to them.
- ❖ Participated in monthly update meetings with the Kentucky Health Benefit Exchange; contributed feedback on DCBS call service workers and benefit online enrollment system
- ❖ Attended a meeting of the Consumer Rights & Patient Needs Technical Advisory Committee to Kentucky's Medicaid Advisory Council, delivered Consumer TAC report to September MAC meeting
- ❖ Participated in Kentucky Voices for Health's Rapid Response Team in anticipation of Kentucky HEALTH roll-out
- ❖ Submitted third round of written comments to Centers for Medicare & Medicaid Services regarding Kentucky HEALTH 1115 Demonstration Waiver Proposal
- ❖ Submitted oral and written comments on new regulations regarding non-emergency medical transportation service and PATH (work) requirement, both related to Kentucky HEALTH