

Outreach Coordinator Staff Report

July through September, 2017

Outreach Update

- ✓ Healthcare and Workers' Rights Presentations: Fayette County Detention Center, Global Lex, Mission Behind Bars and Beyond, Kentucky Refugee Ministries, Jubilee Jobs, monthly for Power of Work job readiness class in Louisville.
- ✓ Enrollment clinic monthly at the Village Branch Library. Enrollment clinic twice-per-month at the New Life Day Center (partnership with Community Action).
- ✓ Recorded six half-hour episodes of "Reclama sus derechos (Claim your rights)" radio program in Spanish for El Pulso Latino, one of Lexington Community Radio's two stations.
- ✓ Continued monthly "How to use your health insurance" workshop at Village Library. Themes covered since last board meeting: emergency care vs. urgent care, understanding your insurance costs.
- ✓ Collaborating with Wilmore Family Center, and with the staff of Fayette County Detention Center to offer health insurance presentations and enrollment assistance on site.

Health Insurance Enrollment

- Assisted 137 new individuals and families since Jan. 1, 2017, as well as previously established Benefind and healthcare.gov cases.
 - Mostly Medicaid and KCHIP, a handful of healthcare.gov enrollments
 - 37 clients from the New Life Day Center, a day shelter for the homeless
 - 22 clients from Natalie's Sisters, shelter for sexually exploited women, since May 3
 - 31 immigrant clients from Village Library, outreach, and referrals from partners
- Met with 8 Natalie's Sisters clients at the Fayette County Detention Center.

Wage Claim Clinic

- 5 new wage claimants and additional assistance to previous claimants

Inter-Agency Coordination and Collaboration

- ❖ Boots on the Ground: Coordinated Health Advocacy Team call in July with guest speaker Ellen Hahn of the Kentucky Center for Smoke-Free Policy.

Advocacy

- ❖ Connected consumer to the Wall Street Journal to talk the ACA and Medicaid's impact on her life.
- ❖ Interviewed Medicaid recipients about how the 1115 Waiver would impact them.
- ❖ Requested that the Kentucky Health Benefit Exchange translate outreach and enrollment materials into Spanish, including information sheet on Kentucky HEALTH (1115 waiver program).



Christina Bates shared her story at the Rally for Health Care in Pikeville

I live in Pikeville, KY. My household is a family of three—my husband and my two-year-old daughter. We all three have Medicaid right now. My husband is a full-time student and I'm a stay-at-home mom. So right now, we have zero income and we rely on Medicaid so that we all have health coverage...Eventually, we'll be paying back into the system. He's going to be a physician and I will be working again and we're happy to pay for healthcare for all because it's such a valuable program. Right now, we're on the receiving end and we're grateful. But we just think that it's invaluable and that everybody should have this kind of care.

The changes that are proposed to Medicaid would affect our family...I'm concerned about a lapse in coverage for six months for folks who don't report changes within ten days. A lot of times, you don't get notifications, and so people who—I don't think it's fair to penalize such a harsh penalty if they don't report those changes. They might not be aware—and to say you can't go for six months. What if something happens and they need to see a doctor? What's going to end up happening is that they don't go and it could make a situation or a condition get worse. So I just don't think that's something that's actually going to help the people of Kentucky.