

Health Outreach Staff Report

July through September, 2016

Outreach Update

- ✓ Health Fairs in Lexington and Georgetown, enrollment and health insurance literacy workshop at The Well home for trafficking victims in Lexington, presentation at Dress for Success Lexington.
- ✓ Continuing monthly Village Branch Library and twice-per-month New Life Day Center enrollment clinics. Gearing up for weekly enrollment clinics during Open Enrollment 4 starting November 1.

Enrollment

- Assisted 24 new clients with Medicaid and kynect Special Enrollments, including three clients with immigration statuses I had not dealt with before: child victim of trafficking, asylum applicant, and J-2 dependent of Exchange Visitor.
- Continued to advocate for participants to keep Medicaid and tax credits through the benefit onboarding.
- Attended Application Assister (kynector) Conference of the Kentucky Primary Care Association
- Began Healthcare.gov Assister training.

Advocacy

- ❖ Submitted comments on the Governor Bevin's 1115 Medicaid Waiver proposal
- ❖ Participated in User Acceptance Testing for Open Enrollment 4 of kynect/healthcare.gov
- ❖ Interviewed with Greg Stotemyer of the Public News Service and Lisa Gillespie at Louisville Public Media's WFPL regarding barriers to immigrants enrolling in health coverage.

Story Bank Sample

"My name is Jay. For most of my adult life, I've worked and paid my own health insurance. The last job I had, I had for 14 years, and I paid my insurance every month, week, and never used it. Last year, in February, when I got laid off, I didn't have any more health insurance. But the government requires that I have health insurance. And I didn't know what to do or where to go."

Jay approached me during my enrollment clinic at the local library. "I walked in one day and told my story and they said, well, maybe we can help you. I knew I wouldn't be able to handle the paperwork myself. And so my kynector was able to use the internet and I brought in my paystubs and my forms from the job that I had and they were able to get me signed up for Medicaid. I was kind of embarrassed to have to sign up for what I consider to be public assistance, even though I know I've paid my taxes my whole life. And if anybody can deserve it, it ought to be people like me. I'm very glad I have it because the only chance I had to get another job, I had to have a physical. If I hadn't had any insurance, then I wouldn't be able to get a physical and if you can't get a physical, then you can't get a job. And so without Kentucky kynect, I would still be unemployed. At the time, I needed a physical but I also knew I had a couple of conditions that needed looking after... I think one of the best things that's ever been

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Miranda Brown

done is when people said, you know, we're going to get you guys the coverage you need so you can go to the doctor when you need to."